



## Code of Conduct

**Policy Number:** 2  
**Date Updated:** 22/3/19

### Policy Statement

Lifestreamers Childcare supports staff to demonstrate high standards of professional conduct at all times in their work with children, families, other staff and the wider community.

We aim to be leaders in the childcare profession. To enable this, our behaviours and practices are governed by our Code of Conduct. The policies and procedures built upon this foundation reflect the professional principles and values of the Early Childhood Industry and are formulated in accordance with the Education and Care Services National Law (WA) Act 2012 and the Educational and Care Services National Regulations 2010.

### Scope

This code is for all employees, students and volunteers of Lifestreamers Childcare.

### The Code

All staff and volunteers at Lifestreamers Childcare agree to:

- Abide by the relevant legislation including *Educational and Care Services National Law (WA) Act 2012 and Educational and Care Services National Regulations 2010*.
- Actively support the Philosophy and Policies of the Centre.
- Understand and implement all the policies, procedures and rules of the Centre.
- Represent the Centre in a positive way.
- Only discuss confidential information or issues of the Centre with appropriate people within the Centre but not with any person outside the organisation, unless required by law.
- Not to be under the influence of alcohol or any form of illegal drugs when on duty at the centre. No smoking on the grounds of Centre or while on duty at the centre.
- Adhere to OHS practices to reduce risk of incidents and injuries to self or others.
- All staff have their own personal values and opinions however, when they enter the premises, they will take on the corporate values of Lifestreamers Childcare.
- Resolve conflicts with other staff members using the policies and procedures developed by the centre.
- Treat children, families, other staff members and visitors with respect, courtesy and consideration at all times.
- Act positively on complaints and provide service to the best of their ability.
- Strive to build a safe, harmonious, equitable and non-discriminatory workplace.
- Value, respect and support the abilities and knowledge of other staff, families and children of the Centre.
- Wear clean, neat and tidy clothes appropriate to the work undertaken and outlined in the Centre's policies. A uniform of black polo with logo and black pants or knee length shorts are to be worn at all times staff are with the children or representing the centre..
- It is unacceptable for any staff member to use any form of harassment, physical, verbal or emotional punishment when carrying out their duties with children, families, other staff members or visitors to the centre.

- All children, parents, staff and others involved in the centre must use e-mail, electronic devices and internet according to the following policies. This protects people's privacy and confidential information.
  - Staff may use the internet when appropriate to access information needed to conduct Centre business and are responsible for using the internet in a manner that is ethical and lawful.
  - E-mail is to be used for business purposes only.
  - Staff, children and all others using the Centre's computers and electronic devices must respect and protect the privacy of others and must respect and protect the integrity of all electronic resources.
  - All intellectual property (ideas, creations and copyrights) of others must be respected and protected.
  - All communications must be in a respectful manner and the use, or discovery of the use of any threatening or inappropriate material must be reported. Inappropriate use includes but is not limited to:
    1. Intentionally accessing, transmitting, copying or creating material that violates the confidentiality of the children, parents/ guardians/ caregivers, staff or the Centre itself.
    2. Intentionally accessing, transmitting, copying or creating material that violates the Centre's Code of Conduct which includes messages that are pornographic, threatening, rude, harassing, bullying, or discriminating.
    3. Intentionally accessing, transmitting, copying or creating material that is illegal, such as obscenity, stolen material or illegal copies of copyrighter works.
    4. Using the Centre's technological resources for personal use without permission or for personal gain.
- Staff may not use cell phones when caring for and supervising the children, other than during rest periods. Anyone who may need to contact a staff person during that person's regular scheduled working hour must contact Lifestreamers Childcare's. If, for safety purposes, it is necessary for a staff member to take a cell phone during the course of outings with children, it must be only used for emergency contact with Lifestreamers Childcare, Emergency Services 000, or the children's parents/ guardians/ care givers.
- Information about staff, children, parents/guardians /caregivers and Lifestreamers Childcare (including photos or videos) must not be posted on a staff person's personal web space, or any social networking site (e.g. blogs, Facebook, Instagram, Twitter), any public networking or file sharing site (e.g. You Tube) or any other type of internet websites without permission.
- Staff must not ask families to be friends on Facebook or MSN but can accept requests. Asking or accepting requests from children is not permitted .
- Authorised employees of Lifestreamers Childcare have the right to monitor the use of information technology resources and to examine, use and disclose data found. They may use this information in disciplinary actions, and release to the police if it is of a criminal nature.

## **Principles**

### Equity and Justice

We will be respectful of ourselves and in our treatment of others. We will express tolerance and equality to all people.

### Respect

We will treat all people as individuals and at no time give cause for others to feel threatened or scared.

### Personal and Professional Responsibility

We will be co-operative and listen respectfully to find solutions and provide and maintain a healthy and safe environment.

### Integrity

We will carry out our duties to the best of our abilities. We will conduct ourselves in an honest and moral way. We will support the learning of others and abide by the contents of this Code of Conduct.

### **Related Documents**

Code of Ethics

Education and Care Services National Law (WA) Act

Educational and Care Services National Regulations 2010

Lifestreamers Childcare Policies and Procedures

### **Sources**

Staff, parents and governing bodies of the child care industry and friends of Lifestreamers Childcare.

This document contains information found directly and in part from Hillsong Child Care Centre Code of Conduct.

### **Definitions**

Centre- refers at all times to Lifestreamers Childcare

Staff- refers to any person's who work at Lifestreamers Childcare on a permanent, casual, part-time, volunteer bases also including students on practical placements.

We- refers to staff (see above definition.)

### **Document History**

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